



Volunteer role description

Role title	Retail Team Member
Key aims of the role	<p>Looking for an exciting experience in a retail environment?</p> <p>Join our friendly team as a retail team member, and you will enjoy the experience of being part of something remarkable in your local community. Join a charity that's based all over the UK - Shaw Trust.</p> <p>As a volunteer retail team member, you will be asked to bring to your role a positive attitude, good organisation and people skills. Depending on your experience and according to your shop manager, you will be involved in different tasks that can help you to improve your knowledge and grow within the charity. You'll also be able to bring new ideas to the shop. New ideas are always welcome!</p> <p>Not sure if this is for you? Don't worry! As a team, we will help and support you to develop all the skills and confidence that are necessary to succeed in this new and exciting role.</p> <p>Are you interested in finding out more? Apply as a Volunteer Retail Team Member today and we will get in touch with you.</p>
Nature of the Shaw Trust project	<p>Shaw Trust is a national charity working to create brighter futures for the people and communities we serve.</p> <p>Shaw Trust provides employment opportunities, skills development training, and health and wellbeing services across the UK. We operate charitable social enterprises and retail shops, and work alongside Shaw Education Trust, which runs a diverse chain of academy schools.</p> <p>We add value to every service we deliver by investing back into community projects, such as our social enterprises, Community Hubs and national volunteering scheme.</p> <p>Shaw Trust shops sell a wide range of predominantly donated items. They also sell a small range of new goods and some products produced through the charity's social enterprises.</p>



<p>What we are looking for?</p>	<p>Are you friendly, enthusiastic and a great team player?</p> <p>Are you a person full of great ideas to share with your team?</p> <p>Are you excited to gain experience in the retail and charity sector?</p> <p>Are you an organised person, good with people and willing to learn?</p> <p>Are you a person committed to helping vulnerable people and supporting our cause?</p> <p>This is what we are looking for, YOU!</p>
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<p>Benefits of volunteering with us</p>	<p>By volunteering with us in Shaw Trust, you can:</p> <ul style="list-style-type: none"> • Be an invaluable contributor for a national UK charity • Work in a friendly team, meeting people from a wide variety of backgrounds • Develop your confidence and interpersonal skills • Gain experience in the retail and charity sector • Achieve a nationally recognised qualification e.g. NVQ level 2 • Complete your Duke of Edinburgh Award • Add new and appealing skills to your CV • Get a discount on products in the shop. <p>YOU can be part of the change you are looking for.</p> <p>We can reimburse reasonable travel expenses to travel to and from the shop.</p> <p>Volunteer hours are flexible, but we are looking for someone who can share a minimum of 4 hours a week with us.</p>
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<p>Location of the project</p>	<p>Nationwide</p>
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<p>Person the volunteer should report to</p>	<p>Shop manager</p>
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When can people do this role?

There is flexibility around the start and finish times shown below but volunteers generally help within the shift patterns shown below:

Day	AM	PM
Monday	9am to 1pm	1pm to 5pm
Tuesday	9am to 1pm	1pm to 5pm
Wednesday	9am to 1pm	1pm to 5pm
Thursday	9am to 1pm	1pm to 5pm
Friday	9am to 1pm	1pm to 5pm
Saturday	9am to 1pm	1pm to 5pm
Sunday	As required dependant on trading hours. Please note that not all shops trade on a Sunday.	